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PATENT

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: DeStefano et al.

Application: METHOD AND APPARATUS FOR PROVIDING DYNAMIC ASSISTANCE
FOR DISABLED USER INTERFACE RESOURCES

Serial No.: 09/519,413

RECEIVED

Filing Date: March 3, 2000

MAY 17 2004

Art Unit: 2173

Technology Center 2100

Examiner: Kieu D. Vu

Case: ROC920000010

CERTIFICATE OF MAILING: I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed for Commissioner of Patents, P.O. Box 1450, Alexandria, VA, 22313-1450, on

May 11, 2004

Joan Pennington

Date of Deposit

Signature

Typed/printed name of person signing

535 North Michigan Avenue
Unit 1804
Chicago, Illinois 60611

Mail Stop Non-Fee Amendment
Honorable Commissioner Of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Official Action mailed February 11, 2004, please
amend the above-identified application as follows:

In the Claims:

Please cancel claim 4 without prejudice.

Please amend claims 1, 9 and 12 as follows: